

The Falcon Manor Hotel

(If you would like this statement in an alternative format such as large print or Braille, please contact the hotel.)

Accessibility

The Falcon Manor Hotel welcomes people with disabilities and has developed the Access Statement to address some of the more common issues that disabled people face.

This access statement is intended to provide additional information for all guests who wish to attend the hotel or use its facilities. Recognition has been given to include guests with an impairment, which could include: Mobility, Sight, Hearing, Learning Disabilities or any other hidden impairment.

The Falcon Manor Hotel aims to ensure that all employees, guests and others who use, or assist in, the provision of our services – whether they have a mobility difficulty, a visual impairment, are deaf or hard of hearing, are deaf blind, have a speech impairment or difficulty, have a learning difficulty or mental health disability, use a wheelchair, cane, walking frame or crutches, or have any other disability – are treated equally and according to their needs.

We request that anyone wishing to make an enquiry or booking inform us of any special needs or disabilities that they may have in order for us to meet any personal requirements. All staff are fully trained to assist disabled guests with empathy.

The Falcon Manor Hotel is located half a mile on the out skirts of Settle and 15 miles from Skipton and is located on the B6480 road approximately a mile and a half north of its roundabout junction with the A65 trunk road.

The hotel is within easy reach of the M1, M6 and M62. Leeds and the M1 are 23 miles via the A65, M6 South (Junction 31) is 32 miles via the A59, and M6 North (Junction 36) is approximately 45 miles via the A59 and A65.

The Falcon Manor Hotel has a 70 space car park all on a level surface, designated disabled parking spaces can be made available with prior arrangement with the hotel, in the main hotel car park situated at the main entrance of the hotel. These parking spaces are located 2m from the reception entrance. 1 designated disabled parking space next to The Falconers bar is located immediately to the left of the entrance. This parking space is located 2 m from The Falconers bar entrance.

All ground floor areas of the hotel are accessible to wheelchair users and cloakroom facilities are also available. One hotel bedroom is available on the ground floor with ramp access for disabled guests.

Our Commitment to accessibility

We constantly endeavor to improve accessibility to all our guests and any comments you have would be most welcome. Please pass on your comments to any of our staff or contact the general manager directly.

If you require any further information relating to the accessibility of the hotel, please do not hesitate to contact us on 01729 823814, e-mail enquiries@thefalconmanor.com or in person and we will do our best to answer your queries.